



1. Minimum Order Quantity

For wholesale customers, a minimum order quantity of 10 units is mandatory.

2. How to place order

- Submit your order via our wholesale site at www.eliteequineus.com
- You must be a registered wholesale user to access wholesale pricing. If you have not yet registered, please go to the website, click on "Wholesaler" then "Register as a Wholesaler". Follow the prompts and submit your information.
- You will receive an email notifying you of your pending approval.
- Once you have been approved, click on "Wholesaler" then "Login". Follow the prompts and submit your order.

3. MSRP

Products or goods purchased from Elite Equine shall only be sold at the manufacturer's suggested retail price (MSRP). The minimum retail price is set at 89\$ per unit.

4. Wholesale Pricing

All prices are listed in US dollars. All authorized retailers will receive 40% off the MSRP, plus the cost of shipping. Prices are subject to change with notice.

5. Returns

Returns must be made in writing directly to Sales Agent within 7 days of delivery date quoting invoice number and reasons. No returns are acceptable without Elite Equine prior approval and delivery instructions for transport. Please email us at admin@eliteequine.com with details of the product prior to returning it.

5251 DT Parkway | Greenwood Village | Colorado | 80111 | USA



www.eliteequineus.com



+1 (304) 634-4434



info@eliteequineus.com



6. Payments

Elite Equine accepts all major debit and credit cards as a form of payment. No EFT payments are accepted.

8. Shipping

Free shipping on 10 or more units purchased.

9. Damages and Defects

Please inspect all shipments immediately upon arrival. Please contact Elite Equine at admin@eliteequineus.com within 5 days of receipt of damaged or defective shipments. Returned merchandise will be replaced with new merchandise. Returned merchandise will not be accepted if it is held for more than 15 days after receipt.

10. Delivery Window

Orders will be processed and shipped within 5-7 business days.

11. Backorders

Out of stock goods will be backordered and shown on your invoice. If back-ordered goods are in stock at the time of your next order, they will be added to your order without duplication. Outstanding backorders will be shown on each invoice. If you wish to cancel any backorder or not have back-orders listed at all, please inform us.

12. Shipping International Orders

We do not ship international orders currently.

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